



Happy Holidays!

We are proud to be of service to the Concord community.



Please Note!
No HOT ASHES from
fireplaces in your carts!

PLEASE, FOR THE SAFETY OF OUR EMPLOYEES AND THE ENVIRONMENT, no laptops, batteries, oil, cell phones, tablets, household hazardous waste in the recycling cart. They can combust and cause truck fires.



Mt. Diablo Resource Recovery

4080 Mallard Drive
Concord, CA 94520

Office Hours:
Monday-Friday, 8 am to 5 pm

Visit us at:
www.mdr.com
for more information,
or call us at
925.682.9113

LIKE US on Facebook



Mt. Diablo Resource Recovery

Global Recycling - A message from our CEO

One year ago in our 2019 Winter Newsletter, I wrote about a major downturn in the global recycling market and the possibility that we may be experiencing not just a temporary dip, but rather a fundamental change in the world of recycling. Now a full year later it is clear: recycling has changed permanently, and now we must change with it.

To understand what we must do going forward, let's reflect on how we got here. On April 22, 1970, Earth Day was formed and 20 million Americans took to the streets to demonstrate for a healthy, sustainable environment. In 1990, Earth Day went global, mobilizing 200 million people in 141 countries and lifting environmental issues onto the world stage with a particular emphasis on recycling.

Earth Day 1990 gave a huge boost to recycling efforts worldwide. Government policies requiring recycling, along with a public desire to protect our environment through vigorous recycling, gave rise to global commodities markets for the items we toss into our blue recycling bins. Indeed, those global markets – dominated by China – were so vibrant they made recycling a self-funded endeavor because the value of the commodities fully covered the costs of processing the material generated by our homes and businesses. This system conditioned us all to throw as much into our blue recycling bins as possible. It was a win-win situation, so it seemed. It was too good to be true.

That all changed last year when China decided they no longer needed our material and effectively shut their doors to many items, including mixed paper (paper cups, product packaging, junk mail and magazines) and most plastics. The global commodities market collapsed and with it much of the financial resources that funded our recycling system.

But despite these global forces, California still continues to mandate recycling. And here at home in the East Bay, we remain steadfast in our belief in environmental stewardship and resource conservation. It is who we are. So, we aren't ready to give up on recycling. And we don't have to. But we must renew it.

IN 2020 AND BEYOND, RECYCLING RENEWAL MEANS:

- 1. Get back to basics.** In order to maximize the value of recycling, the only items that truly belong in your blue bins are bottles (glass and plastic), cans, newspaper and cardboard. That's it. Seriously.
- 2. Reduce.** Do your best to consume less of materials that aren't bottles, cans, newspaper and cardboard.
- 3. Spread the word.** Help your friends, neighbors and colleagues get the message that we all must play our part to Renew Recycling. Have them visit www.WeCycleTogether.org to learn more.



Mt. Diablo Resource Recovery will continue to strive for excellence in the way we collect and process recycling to maximize our contribution to our local health, safety, and environment. And though we are all just part of a local community, your support to help us Renew Recycling can make all the difference in the world.

Sincerely,

Ronald J. Proto, MDRR Chief Executive Officer

Weekly BROWN Garbage Cart Pickup Waste Items

The garbage cart options and monthly rates are as follows:

32-gallon \$35.15

64-gallon \$47.51

96-gallon \$58.26

Your service includes a 64-gallon blue recycling cart and a 96 gallon green yard waste cart picked up weekly. Visit www.mdr.com for more information.



ACCEPTABLE ITEMS in your brown garbage cart:



Paper Towels, Napkins, Food, Foam Products, Snack Chip Bags, Candy Wrappers, and all other items that are NOT recyclable or are too dirty to be placed in the blue recycling cart. **NOTE: Place all cold ashes, kitty litter, sawdust and foam peanuts in a tied plastic bag.**

UNACCEPTABLE ITEMS in your brown cart:



Electronic Waste, Household Hazardous Waste or any CLEAN recyclable items.

Please Place the Appropriate Materials in Your GREEN Yard Waste Cart:



ACCEPTABLE YARD WASTE: Brush, Flowers & Flower Cuttings, Grass, Garden Trimmings, Hay, Houseplants, Leaves, Pruning, Shrubby, Straw, Tree Trimmings, Tree Twigs & Branches, Weeds, Wood Chips and Yard Debris



UNACCEPTABLE ITEMS: No Concrete, Dirt, Fruit, Hazardous Waste, Household Waste, Food Scraps, Large Tree Trunks, Pet Waste, Rocks, Solid Waste or Sod

All acceptable yard waste must fit in the cart, with lid closed.

Be sure your lid is closed!



Green Cart yard waste pickup is weekly.

Please Place the Appropriate Materials in Your BLUE Recycle Cart:



ACCEPTABLE ITEMS: Cardboard Boxes, Tin, Aluminum, Newspaper, Paper, Uncoated Paper, Plastic Bottles and Containers, Glass Bottles, Glass Jars, and Soda Cans



Blue Cart recycle pickup is weekly.



UNACCEPTABLE ITEMS: Hoses, Soiled Containers, Wood, Wires, Zip Bags, Diapers, Clothes, Batteries, Syringes, Foam Products, Motor Oil

Take Household Hazardous Waste to Central Contra Costa Sanitation District located at 4797 Imhoff Place in Martinez. Drop-off of HHW is free. Please visit their website for a list of HHW items and hours of drop-off: www.centrsan.org.

Please CLEAN All Recyclables
Dirty Items Are NOT Recyclable!
Contaminated items cannot be recycled.

Please Reduce These Items As They are Getting More Difficult to Recycle

The recycling world has changed due to monumental policy shifts in China. This has been catastrophic to the recycling world — *but together, we can save recycling.* One of the most important actions you can do is to **REDUCE**.

REDUCE

Plastic Bags • Single-use Plastic Cups, Take-Out Containers • Disposable Coffee Cups
Chipboard • Junk Mail • Yogurt Cups



BILLING

RESIDENTIAL bills are sent out the 15th of every month and are due upon receipt. If you have not paid your bill by the 15th of the 2nd month following the billing month, MDRR-Concord will suspend your service. You will receive reminder statements indicating your service will be suspended.

MDRR-Concord may pull all 3 carts once your service has been suspended. If service is suspended, you will have to pay the entire balance to resume service, including the month the carts were removed. Accounts resumed after carts are pulled will receive a reconnect fee of \$60. Accounts resumed prior to the carts being pulled will not receive a reconnect fee.

WAYS TO PAY

You can pay by cash, check, money order, Visa, MasterCard and now American Express! Returned checks will be charged a \$25 fee per check. Accounts stopped due to a returned check must be paid by cash, money order, or certified check.

There are 5 WAYS you can pay your bill:

1. **CALL** Mt. Diablo Resource Recovery at 925.682.9113 to pay by telephone
2. **ONLINE** by visiting mdrr.com
3. **MAIL PAYMENT TO**
P.O. Box 5397
Concord, CA 94524
4. **IN PERSON** by visiting our office at 4080 Mallard Dr. in Concord
5. Pay through your **BANK WEBSITE** by adding us as a vendor



MDRR Concord picks up and recycles the following items, curbside. Just call us and we will schedule a pickup!



Three On-Call Free Pickup Days:

We will collect up to twelve 32-gallon bags of household garbage or yard waste, weighing no more than 50 pounds each. If you have branches, please tie them in a bundle and make sure they are no larger than 18 inches by 3 feet. We will NOT pick up furniture, carpet, appliances or e-waste. On-call pick-ups must be at least one week apart.

Free Curbside Oil Pickup:

Call to ask for a free 6-quart collection container for used motor oil. We will drop off the container to you and when it's full, call to schedule a free curbside pickup. This convenient service is funded by a grant from CALRecycle.



Free Curbside Household Battery Pickup:



Place batteries in a closed container or ziplock bag labeled "Batteries." Place either the container or the ziplock bag next to your brown garbage cart. **NO AUTOMOTIVE OR MOTORCYCLE BATTERIES ACCEPTED.**

Free Curbside CFL Pickup:

Place the CFLs into a sealed bag or small plastic bin with a lid labeled "Lights" or "CFLs." Place the bag/container next to your garbage cart on your usual pickup day.



Customers MUST call or email us to schedule the above services.

925.682.9113

or Customersupport@mdrr.com

(allow 24 hours for email response)

2020 Holiday Pickup Schedule:

Holidays	Service	Office	Call Center
New Year's	NO	Closed	Closed
President's	YES	Closed	Open
Memorial	YES	Closed	Open
4th of July	YES	Closed	Closed
Labor	YES	Closed	Open
Columbus	YES	Open	Open
Veterans	YES	Open	Open
Thanksgiving	YES	Closed	Closed
Christmas	NO	Closed	Closed



Mt. Diablo Resource Recovery

reduce • reuse • recycle • respect • recover

A Garaventa Company

4080 Mallard Drive Concord, CA 94520

PRSRT STD
U.S. POSTAGE
PAID
JB SERVICES

Christmas 2019 & New Year's 2020 Holiday Pickups

Both holidays fall on a Wednesday. All collections after the holiday will take place the day after your regular collection day.

REGULAR DAY HOLIDAY PICK UP

Wednesday = Thursday
Thursday = Friday
Friday = Saturday



Christmas Tree Recycling: FREE! Curbside or Drop-off

There are 2 easy ways to recycle your Christmas tree:

At the Curb: Please place your Christmas tree at the curb on your yard waste day and we will pick it up for you at no additional charge. If your tree is 3 ft. or taller, please cut it into lengths of no longer than 3 ft. Our trucks cannot pick-up anything longer than 3 feet in length.

DROP OFF: Take it to Contra Costa Waste Services (also known as the Recycling Center or Transfer Station -RCTS) located at **1300 Loveridge Road in Pittsburg.** RCTS is open daily from 7 am to 6 pm (closed Christmas Day & New Year's Day only).

Christmas trees will be taken at no charge - limit one tree per vehicle.

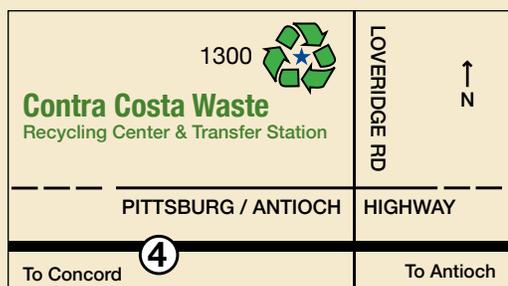
Please remove all tinsel, ornaments and tree stand.

Flocked trees cannot be recycled. Please cut down to no more than 3 feet in length and place them on the curb, on your yard waste day.

The Recycling Center & Transfer Station: We accept household garbage, recyclables, yard waste, paper, wood, plastics, metals, cardboard, construction debris, and much more! Located at 1300 Loveridge Road in Pittsburg, just north of the old Pittsburg -Antioch Highway. CALL: 925.473.0180

HOURS: 7:00 am - 6:00 pm daily. Closed Christmas and New Year's.

For mapping apps try entering 1300 Loveridge Road in Pittsburg



Printed on recycled paper with soy-based ink. Please recycle.

Please Dispose of Batteries Safely!

For the safety of our employees and your neighborhoods, please do not put batteries, cell phones, laptops, household hazardous waste, e-waste, hot ash, used oil, filters or oil rags in your carts. These items are extremely dangerous and may cause fires in your carts or our trucks. Please contact MDRR to see if you have a curbside battery pick-up service or visit: <https://www.contracosta.ca.gov/depart/cd/recycle/options/mhb.htm> for a listing on where you can properly and safely dispose of your batteries.

