

WINTER 2025 NEWSLETTER

Concord Community

Mt. Diablo Resource Recovery is your one-stop shop for organics, recycling, and solid waste services. We use an approach called Community Resource Optimization to reduce our carbon footprint and optimize the use of the materials we collect and process.

We Want to Hear from You!

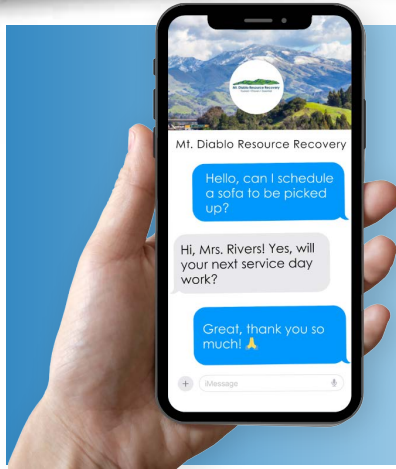


Scan to share your experience and opinions about MDRR service.

Follow us for more resourceful tips!
@mtdiabloresrec



Mt. Diablo Resource Recovery
4080 Mallard Drive
Concord, CA 94520
(925) 682-9113
customersupport@mdrr.com
visit us at www.mdr.com
Text us at (925) 690-5487



Our Text Messaging Feature is **LIVE!**

Text your questions:
(925) 690-5487

Get personalized and real-time answers from our expert team by messaging us on your mobile device.

We've launched our brand-new Text Messaging feature! This latest addition to our services enhances the way we connect. Now, you can enjoy the convenience of direct, 1:1 communication with our representatives, all designed to fit seamlessly into your busy schedule.

What's New? Enjoy real-time, personalized support whenever you need it. Our team of experts is always ready to answer your questions and provide the assistance you're looking for. There's no need to make that phone call. With our Text Messaging feature, you can connect with us more conveniently than ever, seamlessly fitting into your daily schedule.

Ready to reach out? Text us anytime during regular business hours at (925) 690-5487. We're looking forward to hearing from you!

2024-25 Holiday Collection Schedule

Christmas and New Year's Day fall on Wednesday this year. There will be no collection on these holidays. All regularly scheduled Wednesday, Thursday and Friday customers will take place one day later. Wednesday's pickup will be on Thursday, Thursday's pickup on Friday, and Friday's pickup on Saturday. Normal service will resume after two weeks.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
12/23 Regular Service for Monday Customers	12/24 Regular Service for Tuesday Customers	12/25 No Service Christmas Day, Office Closed	12/26 Service for Wednesday Customers	12/27 Service for Thursday Customers	12/28 Service for Friday Customers
12/30 Regular Service for Monday Customers	12/31 Regular Service for Tuesday Customers	1/1 No Service New Year's Day, Office Closed	1/2 Service for Wednesday Customers	1/3 Service for Thursday Customers	1/4 Service for Friday Customers



Garbage Service Available in 32, 64, and 96-gallon

For more information, including pricing, visit www.mdr.com

TIPS FOR CURBSIDE CONTAINER PLACEMENT

- Place carts curbside by 5 am the day of service or the night before. Space carts 3 feet apart from one another.
- Do not overload carts; lids must be closed. For extra service please contact us for pickup options.
- Do not place carts near basketball hoops, cars, trees, or low-hanging wires. Our trucks cannot service carts when they are near these objects.
- Please remove carts from the curb within 24 hours of collection.

WEEKLY CURBSIDE COLLECTION SERVICE:



ORGANICS

The organics material collected by our trucks is taken to a compost facility and turned into enriched soil.

ACCEPTED MATERIALS: Meat • Fish • Poultry • Fruits • Vegetables • Grains • Plate Scrapings • Food-soiled Paper • Grass Clippings • Plant & Garden Trimmings • Flowers & Flower Cuttings • Branches and Twigs (no more than 3 inch diameter and 3 feet long)



Dirt • Sod • Palm Fronds • Rock • Concrete • Pet Waste • BPI Certified Products • Bioplastics • Hazardous Material



RECYCLABLES

Please only place acceptable, clean, empty, and dry items loosely in the recycling container.

ACCEPTED MATERIALS: Beverage Bottles • Cans • Tin • Jars • Rigid Plastics #1-5 & 7 • Cardboard • Clean Paper



Food-Contaminated Containers • Plastic Film • Foam Products • Textiles • E-Waste • Batteries • Hazardous Material



GARBAGE

Bag items that are no longer usable and place them in the garbage container. Donate items that are in good condition.



Recyclables • Yard + Food Waste • Fluorescent Bulbs • E-Waste • Batteries • Hazardous Material

BEYOND THE CART

Concord residential customers with active service can contact MDRR for the following curbside services at no additional charge:



Three On-Call Pickups: Each calendar year we will collect up to twelve 32-gallon bags of household garbage or yard waste weighing no more than 50 pounds apiece. If you have branches, tie them in a bundle no larger than 18" x 3'. On-call pickups must be at least one week apart.



Household Battery Pickups: Schedule to have your household batteries picked up. Batteries must be in a tightly sealed container or plastic bag labeled "batteries" and must be left next to your garbage cart for removal. Automobile batteries must be taken to your local HHW Facility.



CFL Pickups: Call ahead to schedule a CFL (compact fluorescent light bulb) Pickup. CFLs need to be in a tightly sealed container or plastic bag labeled "lights", placed curbside next to your garbage cart for removal. CFLs 3 ft. or larger must be taken to the HHW Facility.



Used Motor Oil & Filter Pickups: Please contact our office to request a motor oil recycling kit. We will provide a free 6-quart oil container and sleeve. Once received and filled, contact us, and we'll schedule a pickup.



Pharmaceutical Drop Off: Safely dispose of your unwanted, expired, and unused medications free of charge. To find a dropoff location, visit www.med-project.org.



Sharps Drop Off: Concord residents can drop off sharps, free of charge, at our Concord office during normal business hours. Residency verification and FDA-cleared sharps containers are required.

To schedule services call: (925) 682-9113, text (925) 690-5487 or email: Customersupport@mdrr.com.

TOUR OUR FACILITY



Environmental education makes a difference!

Tours of our Materials Recovery Facility at 1300 Loveridge Road in Pittsburg offer students and the community an opportunity to learn firsthand what happens to their recyclables, organics, and garbage. For more information, contact: tours@mdrr.com.

DOWNLOAD OUR MOBILE APP



- ▶ View Pickup Schedule
- ▶ Set Collection Reminders
- ▶ Service Announcements
- ▶ Find Out: What Goes Where



RECYCLE RESOURCE TOOL

Find out how to properly dispose of your items. **Easy to use!** Simply type in your item to find out where it goes!



Available at www.mdr.com/rrt or via mobile app

HOUSEHOLD HAZARDOUS WASTE IS TOO TOXIC FOR YOUR CARTS



Household items containing corrosive, toxic, or flammable ingredients are considered Household Hazardous Waste (HHW). Never put these products down the drain or in your carts.

Take HHW to Central Contra Costa Sanitation at 4797 Imhoff Place, Martinez. Disposal is free. For more information, including a full list of acceptable HHW items and business hours, call (800) 646-1431 or visit <https://www.centalsan.org/hhw>.



Mt. Diablo Resource Recovery
Trusted + Proven + Essential

Post Office Box 5397, Concord, CA 94524
www.mdr.com

Presorted
First-Class Mail
U.S. POSTAGE
PAID
BEND, OR
Permit No. 473



TEMPORARY DUMPSTER & DEBRIS BOX RENTALS

With easy scheduling, unmatched service, and sizes for any job, MDRR dumpster and debris box rentals are the easiest way to handle those challenging cleanups and remodel projects. **We are proud to be the exclusive debris box provider for residents and businesses within Concord.**

For more information, call (925) 682-9073 or visit www.mdr.com/debris-box/



¿HABLAS ESPAÑOL?
Escanee el código con la cámara de su teléfono inteligente.

Free Christmas Tree Recycling

There are 2 easy ways to recycle your Christmas tree:

AT THE CURB: Scheduled in advance, Christmas trees will be picked up curbside at no additional charge. Trees longer than 3 feet must be cut into 3-foot sections before placing the pieces inside or next to your organics cart. Pieces larger than 3 feet cannot fit inside the truck.

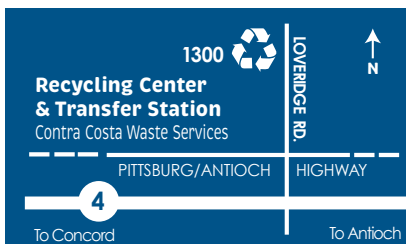
DROP OFF: Bring your tree to our 1300 Loveridge Road Facility in Pittsburg. Christmas trees will be taken at no charge — limit one tree per vehicle. *See below for our facility hours.*

NOTE: Remove all tinsel, ornaments, lights, and tree stands. Flocked trees cannot be recycled and must be disposed of as garbage — consider using an artificial flocked tree that can be reused year after year.



RECYCLE YOUR WASTE AT OUR PLACE! YOUR FRIENDLY & CONVENIENT SELF-HAUL DESTINATION

Our Recycling Center and Transfer Station (Contra Costa Waste Services) is conveniently located at 1300 Loveridge Road in Pittsburg. Our full-service transfer station is open daily to the public from 7:00 am to 6:00 pm (closed Christmas Day + New Year's Day only). We accept solid waste, organics, yard waste, wood, plastics, metals, cardboard, building material, dirt, rock, concrete, electronics, appliances, and more. For pricing, please visit www.mdr.com/rcts.



E-waste

E-Waste such as TVs, computers, tablets, and cell phones cannot be placed in carts. Retailers such as Best Buy, Apple, and Staples have programs to accept these items for FREE or a small fee. For more information, utilize our **Recycle Resource Tool** via **mobile app** or visit www.mdr.com/rrt. We can also pick curbside, with a separate truck, for an additional fee.

Printed on recycled paper with soy-based ink. Please recycle.