



SUPPLEMENTAL PRIVACY POLICY AND CCPA NOTICE AT COLLECTION FOR CALIFORNIA RESIDENTS

Effective Date: January 1, 2020/Updated: November, 2024

This Supplemental Privacy Policy and CCPA Notice at Collection for California Residents for Mt. Diablo Resource Recovery and its affiliated and related entities (collectively, “MDRR”) applies to personal information of California residents to the extent the information is subject to any applicable consumer privacy law enacted by the State of California, including without limitation, the California Consumer Privacy Act of 2018 and the California Privacy Rights Act of 2020 (collectively, “CCPA”), which require certain disclosures about the categories of personal information MDRR collects, how MDRR uses the personal information it collects, the categories of sources from whom MDRR collects personal information, and the third parties to whom MDRR discloses the personal information to.

This Supplemental Privacy Policy and CCPA Notice at Collection for California Residents does not apply to personal information collected pursuant to various exemptions including: (i) publicly available information from government records, (ii) information collected subject to the federal Gramm-Leach-Bliley Act and its implementing regulations or the California Financial Information Privacy Act, (iii) medical and health information covered by HIPAA and the California Confidentiality of Medical Information Act, and (iv) de-identified or aggregated consumer information.

Personal Information We Collect, Use, Disclose, Share, or Sell

Categories of Personal Information We Collect, Categories of Sources of Personal Information, Business or Commercial Purposes for Which Personal Information Will Be Used, and Third Parties with Whom Personal Information is Sold, Shared, or Disclosed.

We collect information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household (collectively, “personal information”). The chart below includes information collected for various types of individuals, such as our customers, but does not apply to personal information we collect from our employees, job applicants, independent contractors, and others, which is provided separately to those applicable individuals. As a result, not all of the categories of collected personal information described below may be applicable to you. Within the last twelve (12) months, we may have collected the following categories of personal information from the sources identified below for the business and commercial purposes indicated, and disclosed, shared, or sold (as indicated) such categories of personal information with the specified categories of third parties:

Category of Personal Information	Examples of Personal Information Collected	Categories of Sources of Personal Information Collected	Business or Commercial Purpose(s) for Which Collected, or Disclosed	Categories of Third Parties to Which Personal Information is Disclosed
Identifiers	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, or other similar identifiers.	<p>Directly from you or your representatives, including through your use of our services</p> <p>From cities, counties, joint power authorities, municipalities, state and other governmental entities and agencies (collectively, "Government Entities") to which MDRR provides services</p> <p>From related and affiliated entities of MDRR (collectively, "Affiliates")</p> <p>Companies that support our services, such as waste vendors, business vendors, employment-related vendors, payment processors, information technology vendors, etc. (collectively, "Service Providers")</p>	To provide products, services and access to our websites, mobile applications, and other communication systems and to identify, verify, and communicate with you about our products, services, and any accounts that you may have with MDRR and its Affiliates	<p>Affiliates and Service Providers</p> <p>Government Entities to which MDRR provides services</p>
Personal Information Categories Listed in the California Customer Records statute (Cal. Civ. Code 1798.80(e))	Name, signature, social security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.	<p>Directly from you or your representatives, including through your use of our services</p> <p>From Government Entities to which MDRR provides services</p> <p>From Affiliates</p> <p>From Service Providers</p>	<p>To improve service, and provide targeted customer experiences and service offerings</p> <p>To provide products, services and access to our websites, mobile applications, and other communication systems and to identify, verify, and communicate with you about our products, services, and any accounts that you may have with MDRR and its Affiliates</p>	<p>Affiliates and Service Providers</p> <p>Government Entities to which MDRR provides services</p> <p>Note: MDRR does not sell, disseminate, or disclose any Customer's telephone number to any Service Provider or third party for short message service (SMS) purposes. See also the applicable SMS Terms and Conditions as set forth in MDRR's privacy policy</p>
Characteristics of protected classifications	<i>We do not collect this category of information.</i>			

under California or federal law				
Commercial Information	Products or services purchased, obtained, or considered, or other purchasing histories or tendencies.	<p>Directly from you or your representatives, including through your use of our services</p> <p>From Government Entities to which MDRR provides services</p> <p>From Affiliates</p> <p>From Service Providers</p>	<p>To improve service, and provide targeted customer experiences and service offerings</p> <p>To provide products, services and access to our websites, mobile applications, and other communication systems and to identify, verify, and communicate with you about our products, services, and any accounts that you may have with MDRR and its Affiliates</p>	<p>Affiliates and Service Providers</p> <p>Government Entities to which MDRR provides services</p>
Biometric Information	<i>We do not collect this category of information.</i>			
Internet or other electronic network activity information	Browsing history, search history, and interaction with our websites, apps & ads, device or vehicle telemetry data, and other similar information	<p>Directly from you or your representatives, including through your use of our services</p> <p>From Affiliates</p> <p>From Service Providers</p>	<p>To provide targeted customer experience and service offerings.</p> <p>For security and operations purposes related to the safety and functionality of our information systems.</p>	<p>Affiliates and Service Providers</p> <p>Government Entities to which MDRR provides services</p>
Geolocation data	<i>We do not collect this category of information.</i>			
Sensory Data	Includes audio, electronic, visual, or similar information such as photographs and images (e.g., that you provide us) and call/video recordings (e.g., of customer support calls). Also includes recordings from MDRR locations, devices, or vehicles related to safety and work at or with MDRR in addition to photos or videos of containers at a customers' location, and electronic, visual, or similar information, photographic and	<p>Directly from you or your representatives, including through your use of our services</p> <p>From Government Entities to which MDRR provides services.</p> <p>From Affiliates</p> <p>From Service Providers</p>	<p>Quality control, compliance, job performance assessment, internal communications, training and information sharing, workplace health, and safety and security considerations</p> <p>To provide and improve services, for service verification, safety, quality control and compliance, and images and videos captured at MDRR sites for security purposes</p>	<p>Affiliates and Service Providers</p> <p>Government Entities to which MDRR provides services</p>

	videographic images captured at MDRR sites			
Professional or employment-related information	<i>We do not collect this category of information.</i>			
Non-Public Education Information	<i>We do not collect this category of information.</i>			
Inferences Drawn from Personal Information	<i>We do not collect this category of information.</i>			

We do not sell, or share for cross-context behavioral advertising, your personal information, but we may disclose certain cookies information about you with our third party service providers that assist us with website operations. If you wish to modify your cookies usage on our website, please follow the instructions provided by your applicable internet provider.

We do not sell, or share for purposes of cross context behavioral advertising, the personal information of minors under 16 years of age.

California Resident Privacy Rights

Right to Notice

You have the right to receive notice at or before the point of collection about our collection and retention practices, which is satisfied by this Supplemental Privacy Policy and CCPA Notice at Collection for California Residents.

Submitting Consumer Requests

In order to submit a consumer request for personal information, you can make a request through the link on our website, call us at (925) 499-3089, or email us at CCPAInquiries@mdrr.com to submit a consumer request for personal information. You may make up to two disclosure requests in any 12-month period.

Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child. Making a verifiable consumer request does not require you to create an account with us.

When you submit a verifiable consumer request, we will take steps to verify your request by email or telephone call. In some cases, we may request additional information in order to verify your request

or where necessary to process your request. If we are unable to adequately verify a request, we will notify the requestor. Authorized agents will be required to provide proof of their authorization and we may also require that the relevant consumer directly verify their identity and the authority of the authorized agent.

We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you.

Right to Know and Access Your Information

You have the right to request that we disclose to you certain descriptions and categories of the personal information we collect, use, disclose, share, or sell about you. For example, you may request the following:

- (1) The categories of personal information we have collected about you.
- (2) The categories of sources from which the personal information is collected.
- (3) The business or commercial purpose for collecting, selling, or sharing personal information.
- (4) The categories of third parties to whom we disclose the personal information.
- (5) The specific pieces of personal information we have collected about you.

Right to Request Deletion

You have the right to request that we delete your personal information. You may make such a request by visiting our website and through the other authorized means. See “*Submitting Consumer Requests*” above for additional details.

You should be aware, however, that California law allows us to retain your personal information under certain conditions, even if you have asked us to delete it, such as when retaining your personal information is necessary for us to complete a transaction with you or provide you with a good or service you have requested. We will notify you of any denial of your deletion request and the reason for such denial.

Right to Request Correction

You have the right to request that we correct your personal information. You may make such a request by visiting our website and through the other authorized means. See “*Submitting Consumer Requests*” above for additional details.

Right to Non-Discrimination for Exercise of Consumer Privacy Rights

We will not discriminate against you because you have chosen to exercise any of your privacy rights provided by the CCPA.

Retention of Personal Information

We will retain your personal information for the time period reasonably necessary to achieve the purposes described in this Supplemental Privacy Policy and CCPA Notice at Collection for California Residents, or any other notice provided at the time of collection, wherein MDRR may also take into account any applicable statute of limitations and records retention requirements pursuant to any applicable laws.

Contact for Additional Information

If you have questions about this Supplemental Privacy Policy and CCPA Notice at Collection for California Residents, please contact us at:

Email: CCPAInquiries@mdrr.com

Telephone: (925) 499-3089

Address: 4080 Mallard Drive, Concord, California 94520