

We're Picking Up

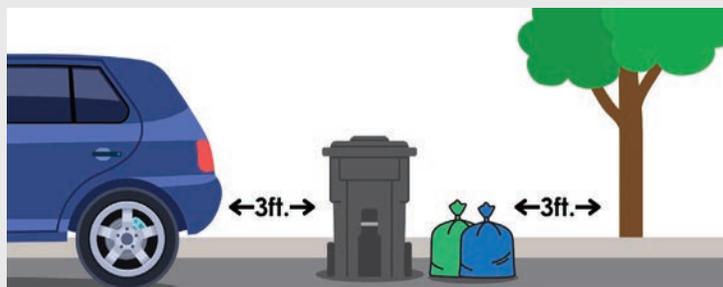
Mt. Diablo Resource Recovery is your one-stop shop for green waste, recycling, and solid waste collection services.

COLLECTION SERVICE

Garbage, recyclables, and green waste are collected weekly on your regularly scheduled day.

CART PLACEMENT GUIDELINES

Place cart curbside by 5 AM on your collection day. Cart must have at least 3ft between it and other objects, such as cars, trees, and basketball poles/hoops.



Please place your garbage cart with the front of cart facing street and your tied bags on the ground. One truck will pick up the garbage cart and the blue and green bags too. The cart should be stored from public view 24 hours before or after pickup. Keep all material below the container's rim with the lid closed, and do not place oversized items inside the cart.

Due to traffic, road conditions, and other variables, pickup times may vary on scheduled collection days. Please allow drivers from 5 AM to 6 PM for service. Report service issues within 48 hrs. of scheduled service day.

TOO TOXIC FOR YOUR CARTS

Household items containing corrosive, toxic, or flammable ingredients are considered Household Hazardous Waste (HHW). Do not pour these products down the drain or place them in your carts.

Take HHW to **Delta Diablo HHW Collection Facility**, 2550 Pittsburg-Antioch Hwy, Pittsburg. Residential Disposal is free. For a full list of HHW items and drop-off hours, visit: www.deltadiablo.org

Beyond the Cart

Marsh Creek residential customers with active service can contact MDRR in advance for the following curbside services, offered at no additional charge:



Two On-Call Pickups: Each calendar year, we will collect up to twelve 32-gallon bags of household garbage or yard waste weighing no more than 50 pounds apiece. If you have branches, tie them in a bundle no larger than 18 inches by 3 feet. On-call pickups must be at least one week apart.



Bulky Item Pickup: When you call to schedule one of your On-Call Pickups, you can now include ONE bulky item per calendar year. Which may be an appliance, electronic, or a piece of furniture.



Used Motor Oil + Filter Pickups: Please contact our office to request a motor oil recycling kit. We will provide a free 6-quart oil container and sleeve; once received and filled, contact us to schedule pickup.

To schedule services call: (925) 682-9113
text: (925) 690-5487
email: Customersupport@mdrr.com



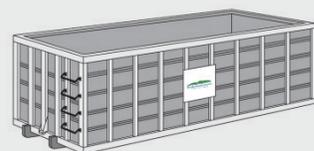
Household Battery Drop-off: Drop off household batteries in the Battery Recycling Container inside our Oakley lobby during normal business hours. Automobile batteries must be taken to your local HHW Facility.



Safe Drug + Sharps Disposal: For information on safe disposal resources for medications and sharps, please visit:

Medications: www.medtakebackcalifornia.org
Sharps: www.sharpstakebackcalifornia.org

RENT A TEMPORARY BIN OR DEBRIS BOX:



With easy scheduling, unmatched service, and sizes for any job, MDRR dumpster and debris box rentals are the easiest way to handle challenging cleanups and remodel projects.

For a FREE quote, call our Debris Box Department (925) 682-9073 or visit: www.mdrr.com/debris-box/

Billing

Residential bills are sent on the 15th of each month, and payment is due upon receipt. Accounts will be suspended if payment is not received within two months of the bill date. If an account is suspended, a reconnect fee will be applied, and the full balance must be paid to resume service.

PAYING YOUR BILL IS EASY!

ONLINE Visit www.mdrr.com/pay-my-bill to make a one-time payment or enroll in auto-pay.

THROUGH YOUR BANK: Add us as a vendor and pay by EFT via your bank's website.

BY MAIL: Send payment to P.O. Box 5397, Concord, CA 94524.

IN PERSON: Use the secure lockbox 24/7, at 85 Carol Lane, Oakley, or pay in our lobby during regular business hours. **Please note: Our Oakley office will be relocating in 2026. More details will be shared soon!**

BY PHONE: Call (925) 682-9113, select Option 1 for our 24/7 automated payment system (payments post within 24-48 business hours, excluding holidays), or speak with a representative during regular business hours, Monday-Friday.

GO PAPERLESS

Visit www.mdrr.com/pay-my-bill/ and choose your service area. Log in and click the HELP/FAQ button, select Bill Delivery Options, and follow the steps.

HOLIDAY SCHEDULE:

Collection occurs on all holidays except Christmas Day and New Year's Day. If your service day falls on or after one of these holidays, pickup will be delayed by one day. Holidays on weekends do not change the collection schedule.

BLUE + GREEN BAGS:

Towards the beginning of each year, 2 boxes containing 52 bags are delivered to every household in Marsh Creek. Use one blue bag weekly for recyclables and one green bag for green waste. Our truck will collect your bags and empty your garbage cart. Your bags are processed at our recovery facility.

POLICIES: Here are some of the most frequently asked questions about your city's policies governing waste and recycling.

Contra Costa County Ordinance states that weekly garbage service is mandatory. Garbage service is mandatory for all occupied residences in unincorporated areas (county code chapter 418-6) unless the Health Officer has granted an exemption.



Welcome to the Marsh Creek Community!



We're here to serve you!

Mt. Diablo Resource Recovery responsibly serves customers, the community, and the environment by optimizing the use of discarded materials.

(925) 682-9113

Text (925) 690-5487

Live Chat + More: www.mdrr.com
CustomerSupport@mdrr.com

Green Waste



The green waste material is taken to a compost facility and turned into enriched soil.

ACCEPTED MATERIALS:

Brush • Flowers • Plant + Garden Trimmings • Grass Clippings
Leaves • Tree Trimmings • Weeds



Dirt • Sod • Palm Fronds • Rock • Concrete
Pet Waste • Bioplastics • BPI Certified Products
Hazardous Materials

Recyclables



Please only place acceptable, clean, empty and dry items in the recycling bag.

ACCEPTED MATERIALS:

Plastics #1 PET + #2 HDPE • Bottles • Jars • Tin • Cans
Cereal + Snack Boxes • Cardboard • Clean Paper



Plastic containers #3-#5 + #7 are acceptable, but please reduce your consumption as these are challenging to recycle.



Food-Contaminated Containers • Plastic Film
Foam Products • Waxed Cardboard
E-Waste • Batteries • Hazardous Materials

Garbage

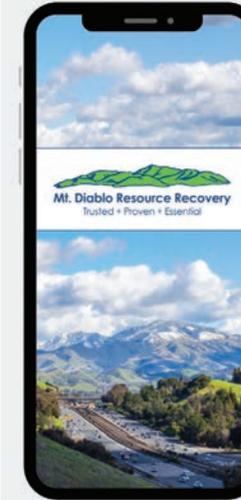


Bag items that are not reusable, recyclable, or compostable, and place them in the garbage cart. Donate items in good condition.



Recyclable Items • Yard Waste • E-Waste
Fluorescent Bulbs • Hazardous Materials
Batteries

Download our Mobile App



- ▶ View Pickup Schedule
- ▶ Set Collection Reminders
- ▶ Service Announcements
- ▶ Find Out: What Goes Where



Visit Our Facility

Environmental education is important to us and we love sharing what we are passionate about!



Visit our Materials Recovery Facility at 1300 Loveridge Road in Pittsburg. We offer students and the community an opportunity to learn firsthand what happens to their recyclables, organics, and garbage. To schedule a visit, contact: visit@mdrr.com



Want more helpful tips?
Follow us on social media!

