



WINTER 2025 NEWSLETTER

Oakley Community

Mt. Diablo Resource Recovery is your one-stop shop for organics, recycling, and solid waste services. We use an approach called Community Resource Optimization to reduce our carbon footprint and optimize the use of the materials we collect and process.



Our Text Messaging Feature is LIVE!

**Text your questions:
(925) 690-5487**

Get personalized and real-time answers from our expert team by messaging us on your mobile device.

We Want to Hear from You!



Scan to share your experience and opinions about MDRR service.

We've launched our brand-new Text Messaging feature! This latest addition to our services enhances the way we connect. Now, you can enjoy the convenience of direct, 1:1 communication with our representatives, all designed to fit seamlessly into your busy schedule.

What's New? Enjoy real-time, personalized support whenever you need it. Our team of experts is always ready to answer your questions and provide the assistance you're looking for. There's no need to make that phone call. With our Text Messaging feature, you can connect with us more conveniently than ever, seamlessly fitting into your daily schedule.

Ready to reach out? Text us anytime during regular business hours at (925) 690-5487. We're looking forward to hearing from you!

2024-25 Holiday Collection Schedule

Christmas and New Year's Day fall on Wednesday this year. There will be no collection on these holidays. All regularly scheduled Wednesday, Thursday and Friday customers will take place one day later. Wednesday's pickup will be on Thursday, Thursday's pickup on Friday, and Friday's pickup on Saturday. Normal service will resume after two weeks.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
12/23 Regular Service for Monday Customers	12/24 Regular Service for Tuesday Customers	12/25 No Service Christmas Day, Office Closed	12/26 Service for Wednesday Customers	12/27 Service for Thursday Customers	12/28 Service for Friday Customers
12/30 Regular Service for Monday Customers	12/31 Regular Service for Tuesday Customers	1/1 No Service New Year's Day, Office Closed	1/2 Service for Wednesday Customers	1/3 Service for Thursday Customers	1/4 Service for Friday Customers

Mt. Diablo Resource Recovery
85 Carol Lane
Oakley, CA 94561
(925) 682-9113
customersupport@mdrr.com
visit us at www.mdr.com
Text us at (925) 690-5487



Garbage Service Available in 32, 64, and 96-gallon

For more information, including pricing, visit www.mdr.com

TIPS FOR CURBSIDE CONTAINER PLACEMENT

- Place carts curbside by 5 am the day of service or the night before. Space carts 3 feet apart from one another.
- Do not overload carts; lids must be closed. For extra service please contact us for pickup options.
- Do not place carts near basketball hoops, cars, trees, or low-hanging wires. Our trucks cannot service carts when they are near these objects.
- Please remove carts from the curb within 24 hours of collection.

WEEKLY CURBSIDE COLLECTION SERVICE:



ORGANICS

The organics material collected by our trucks is taken to a compost facility and turned into enriched soil.

ACCEPTED MATERIALS: Meat • Fish • Poultry • Fruits • Vegetables • Grains • Plate Scrapings • Food-soiled Paper • Grass Clippings • Plant & Garden Trimmings • Flowers & Flower Cuttings • Branches and Twigs (no more than 3 inch diameter and 3 feet long)



Dirt • Sod • Palm Fronds • Rock • Concrete • Pet Waste • BPI Certified Products • Bioplastics • Hazardous Material



RECYCLABLES

Please only place acceptable, clean, empty, and dry items loosely in the recycling container.

ACCEPTED MATERIALS: Beverage Bottles • Cans • Tin • Jars • Rigid Plastics #1-5 & 7 • Cardboard • Clean Paper



Food-Contaminated Containers • Plastic Film • Foam Products • Textiles • E-Waste • Batteries • Hazardous Material



GARBAGE

Bag items that are no longer usable and place them in the garbage container. Donate items that are in good condition.



Recyclables • Yard + Food Waste • Fluorescent Bulbs • E-Waste • Batteries • Hazardous Material

BEYOND THE CART

Oakley residential customers with active service can contact MDRR for the following curbside services at no additional charge:



Two On-Call Pickups: Each calendar year we will collect up to twelve 32-gallon bags of household garbage or yard waste weighing no more than 50 pounds apiece. If you have branches, tie them in a bundle no larger than 18" x 3'. On-call pickups must be at least one week apart.



Used Motor Oil & Filter Pickups: Please contact our office to request a motor oil recycling kit. We will provide a free 6-quart oil container and sleeve. Once received and filled, contact us, and we'll schedule a pick up.



Household Battery Drop Off: Please drop off your household batteries during regular business hours at our Oakley office. Residential battery drop-off is also available at Oakley's City Hall and Ace Hardware. Please dispose of automobile batteries at your local HHW Facility.

To schedule services call: (925) 682-9113, text (925) 690-5487 or email: Customersupport@mdrr.com.

TEMPORARY DUMPSTER & DEBRIS BOX RENTALS



With easy scheduling, unmatched service, and sizes for any job, MDRR dumpster and debris box rentals are the easiest way to handle those challenging cleanups and remodel projects.

We are proud to be the exclusive debris box provider for residents and businesses within Oakley. For more information, call (925) 682-9073 or visit www.mdrr.com/debris-box/.

TOUR OUR FACILITY



Environmental education makes a difference!

Tours of our Materials Recovery Facility at 1300 Loveridge Road in Pittsburg offer students and the community an opportunity to learn firsthand what happens to their recyclables, organics, and garbage. For more information, contact: tours@mdrr.com.

DOWNLOAD OUR MOBILE APP



- ▶ View Pickup Schedule
- ▶ Set Collection Reminders
- ▶ Service Announcements
- ▶ Find Out: What Goes Where



RECYCLE RESOURCE TOOL

Find out how to properly dispose of your items. **Easy to use!** Simply type in your item to find out where it goes!



Available at www.mdrr.com/rrt or via mobile app

HOUSEHOLD HAZARDOUS WASTE IS TOO TOXIC FOR YOUR CARTS

Electronics



Sharps



Prescription medication



Compact fluorescent light bulbs (CFLs)



Household batteries



Household items containing corrosive, toxic, or flammable ingredients are considered Household Hazardous Waste (HHW). Never put these products down the drain or in your carts. Dispose of fat, oil, and grease (FOG) with HHW products. **Take HHW to Delta Diablo Sanitation** at 2550 Pittsburg-Antioch Hwy in Pittsburg. Disposal is free. For a list of HHW items and drop-off hours, call (925) 756-1990 or visit www.deltadiablo.org.



Mt. Diablo Resource Recovery
Trusted + Proven + Essential

Post Office Box 5397, Concord, CA 94524
www.mdr.com

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resourceful tips!
@mtdiabloresrec



¿HABLAS ESPAÑOL?
Escanee el código
con la cámara de su
teléfono inteligente.

Free Christmas Tree Recycling

There are 2 easy ways to recycle your Christmas tree:

AT THE CURB: Scheduled in advance, Christmas trees will be picked up curbside at no additional charge. Trees longer than 3 feet must be cut into 3-foot sections before placing the pieces inside or next to your organics cart. Pieces larger than 3 feet cannot fit inside the truck.

DROP OFF: Bring your tree to our 1300 Loveridge Road Facility in Pittsburg. Christmas trees will be taken at no charge — limit one tree per vehicle. See below for our facility hours.

NOTE: Remove all tinsel, ornaments, lights, and tree stands. Flocked trees cannot be recycled and must be disposed of as garbage — consider using an artificial flocked tree that can be reused year after year.



RECYCLE YOUR WASTE AT OUR PLACE!



YOUR FRIENDLY & CONVENIENT SELF-HAUL DESTINATION

Our Recycling Center & Transfer Station (Contra Costa Waste Services) is conveniently located at 1300 Loveridge Road in Pittsburg. Our full-service transfer station is open daily to the public from 7:00 am to 6:00 pm (closed Christmas Day + New Year's Day only). We accept solid waste, organics, yard waste, wood, plastics, metals, cardboard, building material, dirt, rock, concrete, electronics, appliances, and more. For pricing, please visit www.mdr.com/rcts.



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