

# WINTER 2025 NEWSLETTER

## Solano County Community

Mt. Diablo Resource Recovery is your one-stop shop for organics, recycling, and solid waste services. We use an approach called Community Resource Optimization to reduce our carbon footprint and optimize the use of the materials we collect and process.

### We Want to Hear from You!

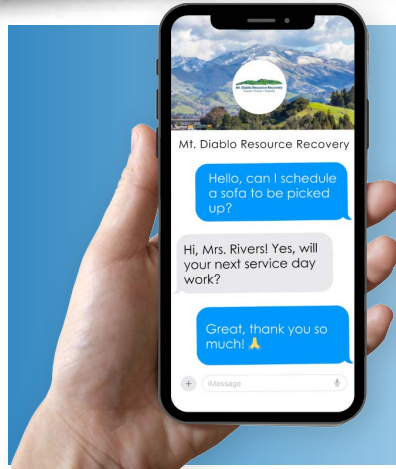


Scan to share your experience and opinions about MDRR service.

Follow us for more resourceful tips!  
@mtdiabloresrec



Mt. Diablo Resource Recovery  
100 Main Street  
Rio Vista, CA 94571  
(707) 374-5644  
customersupport@mdr.com  
visit us at [www.mdr.com](http://www.mdr.com)  
Text us at (925) 690-5487



## Our Text Messaging Feature is **LIVE!**

Text your questions:  
**(925) 690-5487**

Get personalized and real-time answers from our expert team by messaging us on your mobile device.

We've launched our brand-new Text Messaging feature! This latest addition to our services enhances the way we connect. Now, you can enjoy the convenience of direct, 1:1 communication with our representatives, all designed to fit seamlessly into your busy schedule.

**What's New?** Enjoy real-time, personalized support whenever you need it. Our team of experts is always ready to answer your questions and provide the assistance you're looking for. There's no need to make that phone call. With our Text Messaging feature, you can connect with us more conveniently than ever, seamlessly fitting into your daily schedule.

Ready to reach out? Text us anytime during regular business hours at (925) 690-5487. We're looking forward to hearing from you!

## 2024-25 Holiday Collection Schedule

Christmas and New Year's Day fall on Wednesday this year. There will be no collection on these holidays. All regularly scheduled Wednesday, Thursday and Friday customers will take place one day later. Wednesday's pickup will be on Thursday, Thursday's pickup on Friday, and Friday's pickup on Saturday. Normal service will resume after two weeks.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>12/23</b> Regular Service for Monday Customers	<b>12/24</b> Regular Service for Tuesday Customers	<b>12/25</b> <b>No Service</b> Christmas Day, Office Closed	<b>12/26</b> Service for Wednesday Customers	<b>12/27</b> Service for Thursday Customers	<b>12/28</b> Service for Friday Customers
<b>12/30</b> Regular Service for Monday Customers	<b>12/31</b> Regular Service for Tuesday Customers	<b>1/1</b> <b>No Service</b> New Year's Day, Office Closed	<b>1/2</b> Service for Wednesday Customers	<b>1/3</b> Service for Thursday Customers	<b>1/4</b> Service for Friday Customers

## TIPS FOR ROADSIDE CONTAINER PLACEMENT

- Place garbage cart roadside by 5 AM on the day of service. The cart must have at least 3 ft. of space between other objects, such as cars, trees, and basketball hoops.
- Do not overload cart; lid must be closed. For extra service please contact us for pickup options.
- Place the bagged organics and recycling inside or next to your garbage cart.
- Please remove cart from the curb within 24 hours of collection.

## WEEKLY CURBSIDE COLLECTION SERVICE:



### ORGANICS

The organics material collected by our trucks is taken to a compost facility and turned into enriched soil.

**ACCEPTED MATERIALS:** Meat • Fish • Poultry • Fruits • Vegetables • Grains • Plate Scrapings • Food-soiled Paper • Grass Clippings • Plant & Garden Trimmings • Flowers & Flower Cuttings • Branches and Twigs (no more than 3 inch diameter and 3 feet long)



Dirt • Sod • Palm Fronds • Rock • Concrete • Pet Waste • BPI Certified Products • Bioplastics • Hazardous Material



### RECYCLABLES

Please only place acceptable, clean, empty, and dry items loosely in your blue recycling bag.

**ACCEPTED MATERIALS:** Beverage Bottles • Cans • Tin • Jars • Rigid Plastics #1-5 & 7 • Cardboard • Clean Paper



Food-Contaminated Containers • Plastic Film • Foam Products • Textiles • E-Waste • Batteries • Hazardous Material



### GARBAGE

Bag items that are no longer usable and place them in the green garbage container. Donate items that are in good condition.



Recyclables • Yard + Food Waste • Fluorescent Bulbs • E-Waste • Batteries • Hazardous Material

## RECYCLING + ORGANICS BAG DISTRIBUTION

Annually, towards the beginning of the year, each household in Solano County will receive two boxes, each consisting of 52 bags.

Weekly, use one **blue bag for your recyclables** and one **green bag for organic waste**. Our truck will collect your bags and cart; your bagged materials are further processed at our recovery facility.



Recyclables



Organics

## BEYOND THE CART

Solano County residential customers with active service can contact MDRR for the following roadside services at no additional charge:



**On-Call Bulky Pickup:** Once per calendar year, residents may schedule a pickup of two (2) bulky items. Bulky items may include appliances, furniture, or electronics weighing no more than 200 lbs.



**Household Battery Recycling:** Scheduled in advance and placed in a **clear plastic bag** and to the side of their garbage cart, residents may place out household batteries for pickup.



**Used Motor Oil Recycling Kits:** Residents can request Used Motor Oil Recycling Kits, which include a free 6-quart oil container and motor oil filter sleeve. Once the kit is full, contact Customer Service to schedule pickup.



**Compost Pickup:** Scheduled in advance, residents can pick up one cubic yard of compost from our Recycling Center & Transfer Station. Please connect with Customer Service to schedule a pickup date and time.



**Household Hazardous Waste Drop-off:** Household Hazardous Waste is too toxic for your garbage cart. Residents may schedule in advance to drop off and safely dispose of automobile batteries, paint, antifreeze, and other household hazardous waste products at our Recycling Center & Transfer Station. Please connect with Customer Service to set an appointment.



**Three (3) Landfill Passes:** Annually, customers may request up to three (3) landfill passes. With each pass, they can drop off up to 3 cubic yards of material to Recology Hay Road, located at 6426 Hay Road, Vacaville.

**To schedule services call: (707) 374-5644, text (925) 690-5487 or email: [Customersupport@mdrr.com](mailto:Customersupport@mdrr.com).**

## DOWNLOAD OUR MOBILE APP!



- ▶ View Pickup Schedule
- ▶ Set Collection Reminders
- ▶ Service Announcements
- ▶ Find Out: What Goes Where



## RECYCLE RESOURCE TOOL

Find out how to properly dispose of your items. **Easy to use!** Simply type in your item to find out where it goes!



Available at [www.mdr.com/rrt](http://www.mdr.com/rrt) or via mobile app.

## TOUR OUR FACILITY



Environmental education makes a difference!

Tours of our Materials Recovery Facility at 1300 Loveridge Road in Pittsburg offer students and the community an opportunity to learn firsthand what happens to their recyclables, organics, and garbage. For more information, contact: [tours@mdrr.com](mailto:tours@mdrr.com).



**Mt. Diablo Resource Recovery**  
Trusted + Proven + Essential

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## TEMPORARY DUMPSTER & DEBRIS BOX RENTALS

With easy scheduling, unmatched service, and sizes for any job, MDRR dumpster and debris box rentals are the easiest way to handle those challenging cleanups and remodel projects. For more information, call (925) 682-9073 or visit [www.mdr.com/debris-box/](http://www.mdr.com/debris-box/)



¿HABLAS ESPAÑOL?  
Escanee el código  
con la cámara de su  
teléfono inteligente.

## Free Christmas Tree Recycling

There are 2 easy ways to recycle your Christmas tree:

**AT ROADSIDE:** Scheduled in advance, Christmas trees will be picked up roadside at no additional charge. Trees longer than 3 feet must be cut into 3-foot sections before placing the pieces next to your garbage cart. Pieces larger than 3 feet cannot fit inside the truck.

**DROP OFF:** Bring your tree to our 1300 Loveridge Road Facility in Pittsburg. Christmas trees will be taken at no charge — limit one tree per vehicle. *See below for our facility hours.*

**NOTE:** Remove all tinsel, ornaments, lights, and tree stands. Flocked trees cannot be recycled and must be disposed of as garbage — consider using an artificial flocked tree that can be reused year after year.



## RECYCLE YOUR WASTE AT OUR PLACE!



## YOUR FRIENDLY & CONVENIENT SELF-HAUL DESTINATION

Our Recycling Center & Transfer Station (Contra Costa Waste Services) is conveniently located at 1300 Loveridge Road in Pittsburg. Our full-service transfer station is open daily to the public from 7:00 am to 6:00 pm (closed Christmas Day + New Year's Day only). We accept solid waste, organics, yard waste, wood, plastics, metals, cardboard, building material, dirt, rock, concrete, electronics, appliances, and more. For pricing, please visit [www.mdr.com/rcts](http://www.mdr.com/rcts).



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